

# JOTS Rentals

**We're Not Your  
Typical Toilet Company**

## **Announcing JOTS Rentals Revamped Damage Waiver Program**

JOTS Rentals has always offered Damage Waiver as an option for our customers. In the past, many chose to decline the option due to what was often described as a high and unnecessary additional charge. We have listened to you the customer and are excited to introduce a new and improved Damage Waiver Program.

The Damage Waiver Program is designed to offer the customer peace of mind and added assurance that the overall experience with JOTS Rentals is truly seamless.

Under the new Damage Waiver Program, a flat 10 percent fee will be added for each unit on a contract.

If a customer chooses to decline the damage waiver, please be aware that you will be responsible for all damage and destruction of equipment, accidental or otherwise.

### **What does the Damage Waiver cover?**

Damage Waiver covers basically everything. If a piece of equipment runs over a portable toilet on a job site, you are covered. Even if it is a subcontractor that causes the destruction, you are covered. By taking advantage of the Damage Waiver Program, you are covered against any and all accident damage.

In the instance of theft, the customer agrees to report the incident to the police department and provide a copy of the police report to JOTS Rentals within 14 days of date of loss in order for damage waiver to be effective.

We feel that this is an added benefit and layer of protection for our customers given the \$600-\$2000 replacement cost of portable toilets and other products.

Customers choosing to opt-out of the damage waiver program must sign and return a release form **prior to March 1, 2015** to avoid an additional charge.

Thank you,

Chris Stuckey

General Manager  
JOTS Rentals

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Customer Name: \_\_\_\_\_

By checking this box, I am opting out of the damage waiver program and agreeing to cover the cost of any and all damages to the portable toilets, hand wash stations, holding tanks, etc. during the applicable rental period.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Return via mail to JOTS Rentals, 823 W. Marshall Ave, Longview, TX 75601, via email to  
billing@jotsrentals.net or via fax to 903-236-3538.*